

FCA Conference Schedule 2019					
Monday 9/22	9am-1pm	Golf with fellow FCA members	Palm beach golf club par 3	Open to any one! Easy par 3 course-fun	
	1pm-2pm	golf lunch	Alfresco restaurant at golf club		
	3:00-4:00pm	Board meeting	hotel suite	Board members only	
	3:30-5	Vendor table set up	main function room		
	5:30pm-7pm	Opening welcome reception	Wine Auction, light appetizers and bar	All attendees encouraged to bring a bottle of wine to be auctioned	
	7pm	Dinner on own			
Tuesday 9/23	8am-8:45am	Breakfast	Networking with vendors/members		
	8:45am-9:45am	Opening remarks/Session	Fed Trade Commission (FTC)	Melissa Nash- FCA President/Cindy Liebes- FTC	
	9:45-10am	Break/Sponsor networking	BREAK		
	10:15am-11:00am	Educational session	OFR	Andy Gros mire/Greg Oakes of OFR	
	11:00am-12:00pm	Educational session	Payment Technology: Bringing a Softer Approach to Collections	Kris Royal, Repay	
	12:00-1:00	Lunch	Membership meeting/installation of board	FCA Board members	
	1:00-1:45	Lunch/Keynote speaker	Cyber Security-what can agencies do to protect	Felix Negron-Threat shield	
	1:45-2:30	Educational session	CFPB	Eswaramoorthy, K (Ghandi) of CFPB	
	2:30-2:45	Networking/break	BREAK		
	2:45-3:30	Educational session	Conducting a Risk Assessment	Leslie Bender, ACA Certified Trainer	
	3:30-4:15	Educational session	Conducting a Risk Assessment	Leslie Bender, ACA Certified Trainer	
	4:15-4:30	BREAK	BREAK		
	4:30-5:30	Educational session	Panel discussion-Hot topics for collections	Staff challenges, State of the industry, Aggressive Data privacy laws	
	6pm-7pm	VIP sponsor reception (invite only)	Old Key Lime		
	dinner on own				
Wed 9/24	8:00am-8:45am	Breakfast	Networking with vendors/members		
	8:45am-9:45am	Educational session	Controls & Corrective Action	Leslie Bender, ACA Certified Trainer	
	9:45-10:45		Controls & Corrective Action	Leslie Bender, ACA Certified Trainer	
	10:45am-11:00am	break			
	11:00am-12:00pm	Educational Session	Attorney Panel	Jennifer Wilson, Jack Brown, Skip Kohlmeyer, and Ronald Cantor	
	12:00-1:30pm	Lunch/closing Keynote/drawings	Active shooter/Violence in the workplace	Palm Beach Sheriff's Department	
		Enjoy the resort for remainder of the day!			
		Schedule subject to change			