



# FCA 2021 Conference

## DRAFT Agenda

### October 6-8, 2021

## Wednesday, October 6<sup>th</sup>

2:00-4:00pm	FCA Board Meeting	Boardroom
2:00-5:00pm	Vendor Table Set Up	Sarasota Ballroom North
5:00-7:00pm	Opening Welcome Reception and Vendor Networking	Sarasota Ballroom North
7:00pm	Dinner on Own	

## Thursday, October 7<sup>th</sup>

8:00 – 8:30am	Breakfast and Vendor Networking (Board of Director Voting)	Sarasota Ballroom North
8:30 – 9:00am	<b>Opening Remarks / Presentation of Officers / Voting</b>	Sarasota Ballroom North
9:00 – 10:00am	<b>Follow Me: 7 Timeless Leadership Lessons</b> <i>Speaker: David Kelley, CEO/President, The Preferred Group of Tampa, Tampa, FL</i>	Sarasota Ballroom North
10:00 – 10:15am	<b>A Word From our Sponsors</b>	
10:15 – 10:45am	Break and Vendor Networking	Sarasota Ballroom North
10:45 – 11:45am	<b>Scaled to Fit: Reg F in Healthcare Collections</b> <i>Speakers: Leslie Bender, Senior Counsel, Clark Hill PIC, Washington, DC and George Buck, ARM Industry Consultant, Brentwood, TN</i>	Sarasota Ballroom North
11:45 – 1:15pm	<b>Lunch</b> <i>Diamond Sponsor Presentation</i>	Palm Terrace
1:15 – 1:45pm	<b>Annual Meeting of the Membership / Installation of Officers</b>	Sarasota Ballroom North
1:45 – 2:45pm	<b>Debt Collection Case Law: A Year in Review</b> <i>Speaker: Ernest (Skip) Kohlmyer, III, Attorney, Shepard, Smith, Kohlmyer &amp; Hand, PA, Maitland, FL</i>	Sarasota Ballroom North
2:45 – 3:00pm	<b>A Word From our Sponsors</b>	Sarasota Ballroom North
3:00 – 3:15pm	Break and Vendor Networking	Sarasota Ballroom North
3:15-3:45pm	<b>Are you utilizing all of your ACA Resources?</b> <i>Speaker: Tammy Schoenberg, Director of Membership and Association Services, ACA International, Minneapolis, MN</i>	Sarasota Ballroom North

3:45 – 4:45pm	<b>Closing the Gap: Higher Collections Through Stronger Connections</b> <i>Speaker: Mary Shores, President &amp; CEO, Midstate Collection Solutions / Shore Communications, Champaign, IL</i>	Sarasota Ballroom North
6:00 – 8:00pm	<b>Dinner at Marina Jacks</b> All attendees are invited!	Marina Jacks Patio 2 Marina Plaza Sarasota, FL 34236

## Friday, October 8<sup>th</sup>

8:00 - 8:30am	Breakfast and Vendor Networking	Sarasota Ballroom North
8:30 – 9:00am	<b>A Little Morning Gamification: Are you an Amateur or a Pro?</b> <i>Facilitator: Julie Thompson, Director of Operations, Lotane &amp; Associates, P.A. , Cocoa, FL</i>	Sarasota Ballroom North
9:00 – 9:30am	<b>FCC Session (TBD – Waiting to hear from them)</b> <i>Speaker: Mark Stone, Deputy Bureau Chief, Consumer and Governmental Affairs Bureau, Federal Communications Commission</i>	Sarasota Ballroom North
9:30 – 10:00am	Morning Break and Vendor Networking	Sarasota Ballroom North
10:00 – 11:00am	<b>Implementing Reg F – the CFPB Debt Collection Rule</b> <i>Speaker: Richard Perr, Co-Managing Partner, Kaufman Dolowich Voluck LLP, Philadelphia, PA</i>	Sarasota Ballroom North
11:00am – 12:15pm	<b>Roundtable Discussion / Small Groups</b> <i>Moderators: Matt Kiefer, Chief Officer of Information, Compliance &amp; Development, The Preferred Group, Tampa, FL and Melissa Nash, President, CheckMark Collections, West Palm Beach, FL</i>	Sarasota Ballroom North
12:15pm	<b>Adjourn</b>	
<b>Enjoy the resort for the remainder of the day!</b>		