



# FCA 2020 Conference

## Tentative Agenda

### October 7-9, 2020

## Wednesday, October 7<sup>th</sup>

2:00-4:00pm	FCA Board Meeting	Boardroom
2:00-5:00pm	Vendor Table Set Up	Sarasota Ballroom North
5:00-7:00pm	Opening Welcome Reception	Palm Terrace
7:00pm	Dinner on Own	

## Thursday, October 8<sup>th</sup>

8:00 – 8:30am	Breakfast and Vendor Networking (Board of Director Voting)	Sarasota Ballroom North
8:30 – 9:00am	<b>Opening Remarks / Presentation of Officers / Voting</b>	Sarasota Ballroom North
9:00 – 9:15am	Break and Vendor Networking	Sarasota Ballroom North
9:15 – 10:15am	<b>State and Federal Legislative and Regulatory Update</b> <i>Speaker: Jack Brown, III, Gulf Coast Collection Bureau, Sarasota FL</i> <b>Debt Collection: A Year in Review</b> <i>Speaker: Skip Kohlmyer, Shepard, Smith, Kohlmyer &amp; Hand, Maitland, FL</i>	Sarasota Ballroom North
10:15 – 10:30am	Break and Vendor Networking	Sarasota Ballroom North
10:30 – 10:45am	<b>A Word From our Sponsors</b>	
10:45 – 11:45am	<b>FTC Education Session</b> <i>Speaker: Robin L. Rock, Federal Trade Commission, Atlanta, GA</i>	Sarasota Ballroom North
11:45 – 1:15pm	<b>Lunch</b> <i>Guest Speaker: Congressional Candidate Scott Franklin</i> <i>Diamond Sponsor Presentation: Connect International</i>	Palm Terrace
1:15 – 1:30pm	<b>A Word From our Sponsors</b>	Sarasota Ballroom North
1:30 – 2:00pm	<b>Annual Meeting of the Membership / Installation of Officers</b>	Sarasota Ballroom North
2:00 – 3:00pm	<b>Leadership Education Session</b> <i>Speaker: David Kelley, The Preferred Group of Tampa, Tampa, FL</i>	Sarasota Ballroom North
3:00 – 3:15pm	Break and Vendor Networking	Sarasota Ballroom North
3:15 – 3:30pm	<b>A Word From our Sponsors</b>	Sarasota Ballroom North

3:30 – 4:30pm	<b>Security and Tech Concerns in the COVID Age for Home Based Staff</b> <i>Speakers: Jeremy Mapes, Mapes, LLC, Oviedo, FL</i>	Sarasota Ballroom North
5:00 – 7:00pm	New Board of Directors Dinner – Everyone is invited to come and meet FCA's new Board of Directors!	Marina Jacks Patio 2 Marina Plaza Sarasota, FL 34236

## Friday, October 9<sup>th</sup>

8:00 - 8:30am	Breakfast and Vendor Networking	Sarasota Ballroom North
8:30 – 9:30am	<b>A Dive Into Payments</b> <i>Speaker: Kris Royal, REPAY, Atlanta, GA</i>	Sarasota Ballroom North
9:30 – 10:30am	<b>OFR Education Session</b> <i>Speakers: Commissioner Russ Weigel and Director Gregory Oaks, Florida Office of Financial Regulation, Tallahassee, FL</i>	Sarasota Ballroom North
10:30 – 10:45am	Morning Break and Vendor Networking	Sarasota Ballroom North
10:45am – 12:00pm	<b>Roundtable Discussion / Small Groups</b> <i>Moderators: Matt Kiefer, The Preferred Group of Tampa, Tampa, FL and Melissa Nash, CheckMark Collections, West Palm Beach, FL</i>	Sarasota Ballroom North
12:00pm	<b>Adjourn</b>	
<b>Enjoy the resort for the remainder of the day!</b>		